

Date:

Student Name (optional):

Agent Name:

Agent Representative:

This feedback assists Cambridge Academy of English Pty Ltd (CAE) to ensure that our registered Education Agents are providing the service levels expected of them and that students are satisfied with the representation of their Education Agent. Please tick where appropriate.

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
1. The facilities available at CAE are what my Education Agent described.					
2. I am satisfied with the way my Education Agent assisted me before I arrived at CAE.					
3. My Education Agent always demonstrated honest and ethical behavior.					
4. The information provided to me by my Education Agent about living and studying in Australia was accurate.					
5. The information provided by my Education Agent about studying in CAE was accurate.					
6. I would recommend the Education Agent that I used to other students.					

Comments about your Education Agent:

What are the two best things about your Education Agent?

i.

ii.

What two things could your Education Agent do better:

i.

ii.

Do you have any additional comments regarding your Education Agent?

Thank you for your time and
feedback.